

Antibiotics

You must not take antibiotics unnecessarily. This is because...

If antibiotics are over used, common bacteria may become resistant. Then antibiotics might not be as effective when they are really needed.

Viruses cause most coughs and sore throats, cold and flu but antibiotics do not kill viruses.

Antibiotics can have unpleasant side effects such as thrush, diarrhoea, rashes or feeling sick.

Some bacterial infections do need antibiotics but your doctor is skilled at checking you over to rule out serious infection.

Prescription Pre-payment

You could save money by buying a Prescription Pre-payment certificate (PPC). Visit www.ppa.org.uk/ppc or telephone 0300 330 1341 or complete a prescription pre-payment certificate application form, available from some pharmacists and GP surgeries.

Check whether you can get free prescriptions, look in leaflet HC11 'Help with Health

Costs' available from some pharmacists and GP surgeries. Or look at www.dh.gov.uk/helpwithhealthcosts. People over 60 get free prescriptions.

Surplus Medicines

Please return all unused medicines to any pharmacy.

Do not return them to the surgery or flush them down the toilet or place in a dustbin.

The Practice cannot routinely process prescriptions on the same day unless it is thought vital to your health (for example warfarin or Insulin).

**Pulteney Street Surgery,
35 Great Pulteney Street,
Bath, BA2 4BY**

**Bathampton Surgery,
Holcombe Lane, Bathampton,
Bath. BA2 6UL**

 pulteneypractice@nhs.net



Repeat Prescriptions



**Dr Brunskill, Dr Gardner-Thorpe, Dr Brooks,
Dr Green, Dr Gillham, Dr Scott
Nurse Practitioner Jenny Standing
Advanced Care Practitioner Jason Beazer**

Tel: 01225 464187 or 01225 464567

 www.pulteney.co.uk

Prescriptions

Repeat prescriptions will be issued only at the doctors' discretion and are normally for patients on long term treatment.

Your prescription request needs to be received in writing.

The Practice does not take telephone requests for medication.

The Practice requires 48 working hours to process your request for a repeat prescription (this excludes weekends and bank holidays). When ordering your medication through a pharmacy, please allow an additional 2 days.

Patients may be required to attend the surgery once a year for a medication review if on regular/repeated prescriptions.

Please advise us of any new medications started by hospital doctors. For a repeat of medication issued for the first time by a hospital consultant, the doctor will require written details of medication from the hospital before a repeat can be issued. This may require more than 48 hours. You should be given a week of medication when you are discharged from hospital.

All local pharmacies provide a collection & delivery service. For patients who are housebound many pharmacies provide a home delivery service. Please enquire with the pharmacy of your choice

Repeat Prescriptions

Ordering your repeat prescription, You can place your order...

Through the link on the practice website: www.pulteney.co.uk – ask at reception for your log-in details. You will need to provide ID to register for this service.

Through your chosen pharmacy. Ask them to order as you need, or to set up an automatic repeat.

By post, addressed to the receptionists at the surgery. If you enclose a stamped addressed envelope we will post your prescription back to you. Tick the items you require on your repeat medication slip. Ensure your name and address are on all pages of the repeat request

In person, place into the repeat prescription box at reception. Tick the items you require on your repeat medication slip. Ensure your name and address are on all pages of the repeat request.

By App, The NHS App & SystmOnline are available from the App Store or Google play. Please ask at reception for your online log-in details. You will need to provide ID to register for this service.

Adverse Reactions

If you suffer any adverse reactions to your medication please ring 01225 464187 and arrange to consult your doctor a.s.a.p.

Unpleasant reactions may include side effects such as nausea, dizziness or upset digestion amongst other things.

One Off Prescriptions

For a repeat of medication which has been issued as a one off or acute, you may require a telephone consultation with a doctor or a nurse practitioner.

Collection

Prescriptions are transferred electronically from the surgery to your preferred pharmacy where the order will be waiting for you to collect. Please advise us which pharmacy you would like to use.

You can collect your paper prescription from the surgery Monday – Saturday during surgery opening hours.

We will post the prescription (not the medication) to you, if you supply a stamped addressed envelope.

Dosette Boxes

If you are struggling to remember to take your medication the pharmacy can arrange for your medication to be regularly dispensed in a dosette box for you.

Repeat Authorised Medication

If you have a stable condition, with regular unchanged medication please discuss a repeat authorised prescription with the pharmacy.